

What is ISEAL Code Compliant?

ISEAL Community Members are ambitious, collaborative and transparent sustainability systems and accreditation bodies dedicated to delivering benefits for people and planet. They are committed to continually improving their systems and their impacts through innovation and learning. ISEAL Code Compliant recognises those Community Members that adhere to our Codes of Good Practice.

ISEAL Code Compliant

ISEAL Code Compliant status recognises our Community Members that adhere to our Standard-Setting, Impacts and Assurance [Codes of Good Practice](#), demonstrating a rigorous approach to improvement.

Only Community Members can apply to become ISEAL Code Compliant. Community Members are recognised as Code Compliant when they have demonstrated adherence to the baseline and improvement criteria of our Codes of Good Practice in accordance with the ISEAL Independent Evaluation Procedure. Organisations maintain their ISEAL Code Compliant status through regular independent evaluations.

Through our Code compliance programme, evaluations are conducted as follows:

- Independent evaluators are contracted by ISEAL.
- Evaluations take the form of a document review.
- Decisions on compliance are taken by the independent evaluator.
- Disputes of findings from evaluations are handled by the ISEAL Membership Committee, which oversees the effective implementation of the programme
- Where non-conformities are identified, they must be resolved within defined timeframes.
- Information about the improvements undertaken as a result of independent evaluations is made publicly available ([on each organisation's page on ISEAL's website](#)).

Key policies and procedures:

- [ISEAL Code Compliant Requirements](#)
- [ISEAL Independent Evaluation Procedure](#)
- [ISEAL Complaints Procedure](#)

Independent evaluations against the Assurance and Impacts Codes are conducted at least every four years, and every five years against the Standards-Setting Code.

The structure of ISEAL membership

ISEAL Community Member	Open to sustainability systems that meet eligibility criteria and demonstrate a commitment to continuous improvement. All of ISEAL's membership belongs to this category.
ISEAL Code Compliant	ISEAL Community Members that adhere to all three of ISEAL's Codes of Good Practice by meeting independent evaluation requirements also belong to this category.
ISEAL Accreditation Member	ISEAL Community Members that demonstrate compliance with ISO/IEC 17011:2017 belong to this category.